

Pronto! Video Mail Setup

We've added Video Mail feature in Pronto! 2.2. In order to make it work, you'll need Flash Media Server (FMS) 2 or 3 installed on one of your servers.

General Notes

If you have FMS, then you should follow these steps to make Video Mail work. Assume your CGP is installed on %domain%.

For FMS download <http://www.adobe.com/products/flashmediainteractive/> (files for unzipping)
%FMS% - FMS installation folder, in Windows it is C:\Program Files\Adobe\Flash Media Server 3\

- 1) Add DNS record fms.%domain% that points to your FMS server IP address.
- 2) Install FMS application that works with Pronto!. There are two versions of this application:-
 - i. v1. One needs CGP server installed on the same physical server where FMS is installed. It stores all video mails on the server and works faster. **(Go to 3.)**
 - ii. v2. Another version doesn't need CGP server near FMS, it stores video mails in user's File Storage folder, but it works slower. **(Go to 3.)**

(FMS applications are attached as fmsappv1.zip and fmsappv2.zip) **to be in CGP waiting confirmation from tech where?**

- 3) Copy the contents of one the archives to FMS application folder: %FMS%/applications/
- 4) Add fms.domain as an alias.

v2 requires no further steps.

v1 Further Steps:

4) Copy Application.xml from %FMS%/conf/_defaultRoot/_defaultVHost_/ to %FMS%/applications/videomail/. (if Videomail folder is not available click onto application folder and create new folder "videomail")then paste application .xml folder.

5) Open Application.xml in a text editor, go to line with <FileObject> node (line 163 in default Application.xml).

6) Put the following node inside <FileObject> node:
<VirtualDirectory>/letters_store;%PATH%</VirtualDirectory>

7) You should replace %PATH% to %CGP-FILES%\Accounts\cgp-video.macnt\account.web, where %CGP-FILES% is the path to CommuniGate Files folder (C:\CommuniGate Files\ in default Windows installation).

7.1) You need to create cgp-video account on your CGP server, that is installed on the same physical server as FMS. Make sure you have account.web directory for that account created: %CGP-FILES%\Accounts\cgp-video.macnt\account.web (To create this account Select Domain module/object/cgp-video account then select files. Create a file e.g. in notepad name e.g account web put at least one digit in the notepad file then select browse for file and upload.

7.2) Click in FMS.zip folder then select videomailplayerv1.zip then select all folders within videomailplayerv1.zip and extract (extract at top of screen or right click) Then when it asks to select a destination folder browse to %CGP-FILES%\Accounts\cgp-video.macnt\account.web.